

Warranty

Limited Lifetime Warranty & Return Policy

Warranty: All products manufactured by PPE are guaranteed to be free from defects in the materials and workmanship at the time of sale. Sound or tone is not a warrantable/returnable issue. The products are guaranteed to fit and perform on their intended applications, provided the vehicle has not been modified* or suffered structural damage. When a shipment is received damaged; the consumer must contact the carrier to start a damage claim. All warranty claims must have a return authorization and will be reviewed by our claims team. At this point, it is our option to repair or replace the component. PPE reserves the right to replace any product that has been discontinued from its product line with a new product of comparable value and functionality. Under no circumstances shall the warranty be transferable or assignable. Any and all costs to remove and/or replace a warranted product are not covered by this warranty, including the shipment to and from PPE for the replacement. Also loss of vehicle, rentals or towing is not covered. Other than the warranty described above, all PPE products are sold "AS IS" and no other warranty is implied. At any time, the terms of this warranty are severable.

***PPE catalytic converters carry a 3 year/50,000 mile limited warranty. This specific warranty covers applications which are in good working/running order. The warranty does not cover converter failure due to poor running/performing engine, excessive fuel, nitrous oxide, superchargers, oil, antifreeze, improper O2 sensor function, road damage or hanger breakage.

The coating on all black powder coat tips is covered under warranty for 1 year from time of purchase. The coating on the inner walls of the tip are not covered under warranty.

Returns: Any and all products purchased from an authorized PPE dealer must be returned to the dealer. Please review your dealers return policy.

If the products were purchased from PPE direct, any and all returns must be accompanied by a return authorization number, original invoice, and a statement about the return. To obtain RA #, please call 800-421-3890. All non-warranty returns are subject to a 20% restocking fee, no exceptions. As the sound of the system is an opinion, it's not a reason for return. The consumer is responsible for any and all freight costs of a return as well as the shipment for exchange returns. Any products which have been modified*, cut, welded, bent, misused, damaged, used on the vehicle are not subject to a return. No exceptions.

*Modifying the design or function, or subjecting this product to abuse, misuse, mishandling or unauthorized repair voids all aspects of the warranty or return policy.